



# Pacifictech INTERNAL ISSUES

**INTERNAL ISSUES FOR SAGE 300 PROVIDES AN EASY-TO-USE FACILITY TO ISSUE INVENTORY FROM A CENTRAL STORE TO A COST CENTRE WITHIN THE COMPANY, THIS TRANSACTION DEPLETES INVENTORY AND CHARGES THE INVENTORY COST TO THE APPROPRIATE GL EXPENSE ACCOUNTS FOR THE COST CENTRE.**



Internal Issues provides a valuable function for organisations that distribute and consume inventory and/or services internally.

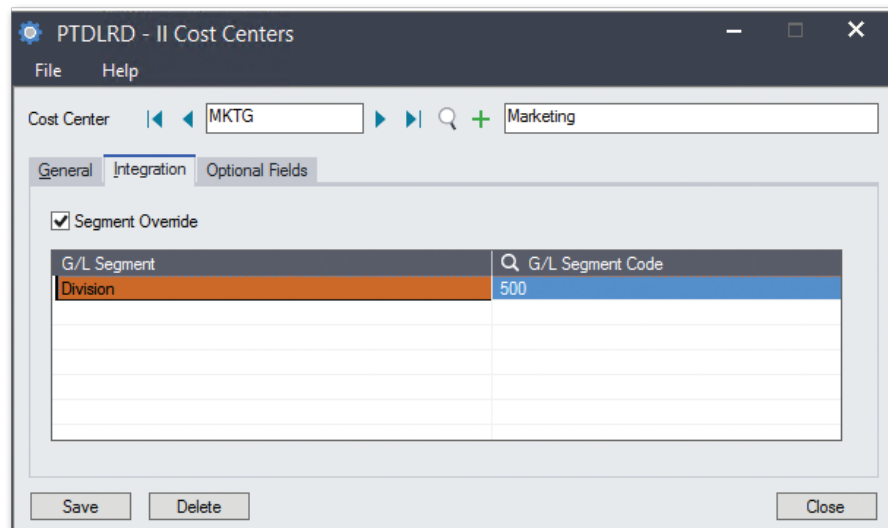
Multiple Shipment transactions can be raised against an Internal Issue Order and Shipments can be created without having to first create an Order document.

The posting of an Internal Issue Shipment transaction creates an IC Adjustment that appropriately expenses the inventory cost through to the receiving Cost Centre.

## Cost Centres

Cost Centres are a key concept provided within Internal Issues; inventory or services are issued to a Cost Centre, the Cost Centre determines the appropriate GL expense code to use when inventory is shipped.

- » Each Cost Centre has a GL Override facility
- » Each Item Category has a base GL account assigned to it
- » The Cost Centre GL override is performed on the base account to provide the final GL account



## Main Features

- » Internal Issue transactions can be posted to a single or multiple cost centres
- » GL accounts determined by a base Expense account set by Category, with a Cost Centre override
- » Supports multiple units of measures
- » Supports the following costing methods: average, standard, most recent and user-specified
- » Transactions can be entered and saved, and retrieved later for changes prior to posting
- » Internal Issue Order form for picking of items
- » Internal Issue Shipment form for shipping items to the receiving department
- » Full support for Sage 300 Unlimited Optional Fields
- » Internal Issue Returns allow users to return items that were originally issued on a shipment transaction to a Cost Centre
- » Full support to issue Non-stock Items, a great solution to internally charge consulting, IT or any other service to Cost Centres
- » A security group that provides the ability to alter the issuing IC Location on the Internal Issue Order document.

**BUILDING ON  
BUSINESS  
PERFORMANCE**



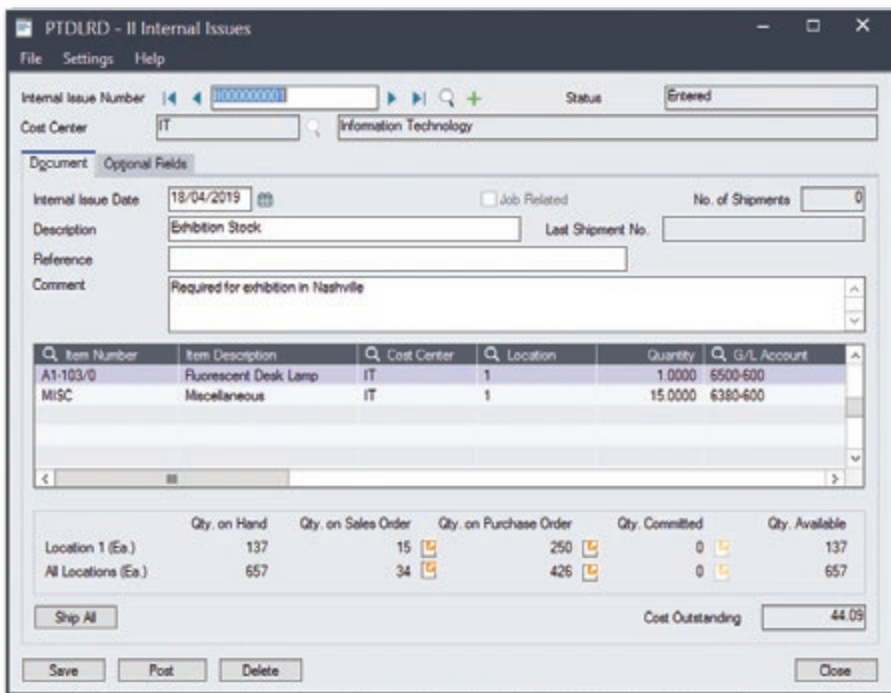
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### Integrated with Purchasing Workflow

When used with Purchasing Workflow, Internal Issues transactions can be created (for stocked items) once a requisition has been fully approved – either manually or by the workflow engine.

### Integrated with PJC

Internal Issues has full support for the Sage 300 PJC module. Job related transactions ultimately result in a PJC Material Usage transaction once they are shipped.



Example screenshot of Internal Issues

### AVAILABILITY & SYSTEM REQUIREMENTS

300 Editions:  
**Standard, Advanced and Premium**

Databases:  
**Microsoft SQL Server**

Languages:  
**English, Spanish, French, Simplified Chinese**

Required Modules:  
**+ GENERAL LEDGER**  
**+ INVENTORY CONTROL**

Integrated Modules (Optional):  
**+ PROJECT & JOB COSTING**  
**+ PURCHASING WORKFLOW**  
**+ FUNDS AVAILABILITY**



Pacifictch has a long and successful history as a Sage ISV Developer (Development Partner) developing Sage 300 solutions that enhance the functionality and capability of Sage 300.

Please visit our website [www.pacifictchsol.com](http://www.pacifictchsol.com) for further information on products and services that Pacifictch provides to the Sage 300 community around the world.

**sage ISV Developer**

**Top Subscription Revenue** – Sage Australia/Pacific 2015

**Top Development Partner** – Sage Australia/Pacific 2014

**Sage Development Partner of the Year** – Global Award 2009

**Top Development Partner** – Sage Asia 2008